

What is and isn't changing with digital banking on Tuesday, November 3rd

What's staying the same

Most things you're used to in digital banking are NOT changing. On Tuesday, November 3, you'll see familiar features and buttons. You'll be able to do everything you did in the previous digital banking platform*.

**Viewing your Collabria credit card will be added soon.*

What's changing?

Whether you use an iOS or Android device, you'll have a brand new mobile app.

Logging in – instead of member number and Personal Access Code, you'll use a username and password

- ✓ We'll walk you through how to create your username and password
- ✓ You can change your username and password whenever you choose to
- ✓ Additional security – you may be asked to complete a Recaptcha test after too many login attempts – the test involves matching images with a word

Collabria credit card connection

- ✓ At first you won't be able to connect your Collabria credit card to view your balance inside digital banking. This feature will be provided at a later date.
- ✓ You can still manage your credit card using Cardwise (personal credit cards) or MyCardInfo (business credit cards)

What's NEW!

- ✓ Lock debit card when misplaced, with Lock'N'Block®
- ✓ Nickname bill payees to stay organized
- ✓ Check Qtrade Guided Portfolios® investment account balances
- ✓ Unlimited delegates for business members
- ✓ More consolidated memberships for business members (5 per signer)

And more to come...

Have questions?

We want to hear from you. [Click here to send your questions and feedback](#). Or give us a call at 1.888.741.1010.

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