

Your new digital banking experience is coming Tuesday, November 3rd.

4 actions you can take now to prepare

Complete these tasks before the new digital banking experience arrives so you can get set up and back to business quickly.

- 1** Remove delegates* you no longer need from online banking.
- 2** Document your current delegates' names, emails and phone numbers.
(Existing delegates will not carry over to the new digital banking experience.)
- 3** Check and document your consolidated memberships and accounts
(You'll need to re-consolidate these in the new experience.)
- 4** Approve any pending transactions in online banking.

Update your contact details with us

Make sure your phone and email are up to date so you can receive verification codes and access the new digital banking experience faster.



**COASTAL
COMMUNITY**

TOGETHER, LET'S DO GREAT THINGS

**Delegates are trusted individuals who carry out banking transactions on your behalf, based on the level of access you give them.*