

Coastal Community Credit Union is here to assist in making your business or organization's new membership experience as easy and efficient as possible. Please take a few moments to review this checklist for opening a new membership:

Assign a Designated Contact Person to facilitate the membership opening from start to finish.

Coastal Community requests that all businesses/organizations opening a new membership **assign one signer** to be the Designated Contact Person.

U Have the Designated Contact Person review their role and responsibilities below:

- ✓ Will act as the liaison between the business and credit union for all communications and to ensure all requests are coordinated as efficiently as possible.
- ✓ Ensure all signers are aware of:
 - Their role and responsibilities as signers refer to the descriptions in this document: <u>Authorized Signatory versus Authorized User</u>
 - They will be contacted by the employee assisting with the new membership opening to facilitate completing their signer profile and consent form.
 - Inform all Authorized Signatories that a credit check will be completed.
 - The Designated Contact Person will inform all signers once the process is complete and the membership is active.
- ✓ If prompted by the employee, assist in contacting signers to advise of next steps.
- □ Complete the <u>New Business Membership Request Form</u> and check for accuracy before returning it to your branch contact or preferred branch.

If needed, fill out the <u>Appendix</u> and submit along with the complete request form.

- Gather the <u>Required Documents</u> appropriate for your business/organization type and provide to your branch contact or preferred branch.
- Be prepared for your scheduled telephone appointment. The purpose of the telephone appointment is to:
 - ✓ Review the requested membership opening with your branch contact.
 - ✓ To ask questions about your business membership application.
 - \checkmark To be advised of next steps and what to expect during the membership opening process.